Welcome Pack

Little Stars Day Care









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This is a little information booklet for parents and carers that will help put your mind at ease, as we know how difficult it can be to choose the right nursery for your child. The perfect environment for a child's development is of massive importance and Little Stars Day Care intends to offer a premium but friendly service.

We are proud to offer the most affordable all-inclusive childcare in our local area. Our staff team are fully qualified to a high standard and work to provide an extremely high standard of childcare.

Get to know us

Little Stars Day Care

Our Aims

- To create a happy and safe home from home environment in which our children can grow
- To provide high quality childcare and education to ensure your child thrives to their best ability
- To create an environment that is secure, safe and homely
- To work in partnership with the parents in their child's development
- To offer a service that promotes equality and diversity



Our All Inclusive Service

Our all-inclusive fee covers breakfast, two meals and two snacks each day. We have a three-week rotating menu, which we are happy to send to you. When completing your online application, you can tell us about any dietary requirements, and we will tailor meals to meet your child's needs.



What our Service Offers

- We hold up to 29 children at the setting at a time, helping us provide a close and comforting environment
- We open 7:00–18:00 Monday to Friday to help provide the most convenient childcare times
- Flexible childcare service for babies from 6 weeks old
- Breakfast, After school and holiday club for those in School settings
- Before & After School drop off & pick ups for your convenience
- Spacious outdoor area consisting of both bark and grass
- We also offer Flying Start sessions
- ESTYN registered to provide education for our preschool (Enquire about 30 FREE hours per week)
- We offer the free 30 hours Childcare Offer for children are 3+

Why should you choose us?

Home from Home Ethos

As a small setting we are proud to offer only a handful of staff members. With this we cannot emphasise how much we pride ourselves on getting to know your children on a personal level, understanding their wants and needs on a daily basis. You're keyworker will work close hand to your little one and we thrive for the 'home from home' vibe making them feel comfortable in their new surroundings. The environment set is warm and cosy as well as being comforting for all ages.

Inclusion & Diversity

The nursery takes extreme care to treat each individual as a person in their own right, with equal rights and responsibilities to any other individual, whether they are an adult or a child. Discrimination on the grounds of gender, age, race, religion or belief, marriage or civil partnership, disability, sexual orientation, gender reassignment, pregnancy or maternity, ethnic or national origin, or political belief will not be tolerated at the setting. A commitment to implementing our inclusion and equality policy will form part of each employee's job description and is contained in the code of conduct. With this in mind, we can ensure that all children, parents and caregivers will feel welcome.

Healthy Diet

Our meal plans rotate off a 4 week seasonal menu. With this in mind, your child would be unlikely to eat the same meal in each month. Our meals are all made at the premises by our fully trained staff. We are registered with cool milk, providing milk to drink throughout the day. We also hold the Healthy Snack Award, illustrating our menus to the best they can be. We always provide two options at snack time to allow your child to try new things whilst having something they are likely to enjoy.

From December 2026, we will have a brand-new, upgraded kitchen!

This exciting improvement will help us continue preparing fresh, nutritious meals for the children in a welcoming and well-equipped space.



Why choose us?

Award Winning Service

We are proud to be recognised as one of the Top 20 Nurseries in Wales in the Day Nurseries UK Awards 2026!

This award reflects the dedication, passion and hard work of our amazing team and the wonderful support from our families.



Our Year of Adventures & Celebrations

We offer exciting experiences and special events throughout the year, creating wonderful memories for our little stars!



Graduation Day

A special day to celebrate all our little stars and their achievements before they move on to big school.



Fire Station Visits

We visit the fire station where the children can explore the fire engines and even sit inside!



Christmas Magic

We visit Santa and celebrate with lots of festive fun.



Children in Need

We take part in our yearly fundraising activities. Last year, we raised **over £500!**

Our Facilities

Our setting has been home to our little stars since 2013, with two dedicated rooms:

Baby Room

Top Room



We have a large outdoor area where children can explore, discover and thrive in the fresh air.



We use natural resources and wooden toys, with a reduced use of plastic, to encourage imagination, creativity and curiosity.



Little Stars Day Care

Meet the Team

Caring today for brighter tomorrows

Kind hands, curious minds, brighter tomorrows.



Lauren

- Cocoon Cwtch Baby Room Practitioner
- Level 3 Practitioner
- First Aider



Isabella

- Butterfly Base Toddler Practitioner
- Level 3 Practitioner
- First Aider



Heini

- Butterfly Base & Cocoon Room Practitioner
- Level 3 Practitioner
- First Aider
- Fluent Welsh Speaker



Poppy

- Cocoon Room Practitioner
- Level 2 Practitioner
- Completing Level 3
- Fluent Welsh Speaker



Dionne

- Acting Baby Room Lead & Cocoon Room
- First Aider
- Level 3 Early Years Practitioner



Ariannah

- Toddler Room Practitioner (Butterfly Base)
- First Aider
- Level 2 Practitioner Completing Level 3



Leanne

- Baby Room Practitioner
- Level 3
- First Aider



Gemma

- Deputy Manager / Senior Practitioner
- Deputy Designated Safeguarding Lead
- First Aider



Lisa

- Manager
- Designated Safeguarding Lead
- First Aider

Little Stars Day Care

Cocoon Cwtch

Baby Room

A warm, nurturing start for your little star









Our baby room offers a cosy, safe and stimulating environment where babies feel loved, secure and ready to explore the world around them.

Caring Experienced Dedicated Team



A home-from-home environment

Sensory play and early communication

Stories, songs and language development

Explore, discover and play

Individual care and close bonds

Supported by Early Years Wales

Key Information

- For children from 3 months – 2 years
- Experienced, qualified practitioners (Level 3 and First Aid trained)
- Caring, consistent team who build strong relationships with you and your child
- Follows the Early Years Wales Curriculum
- Healthy meals and a calm daily routine
- A focus on play, exploration and development

We work in partnership with parents to give every child the best possible start in a loving, supportive environment.

Little hands, big discoveries.

Little Stars Day Care

Cocoon Cwtch Baby Room

A calm, nurturing space for our youngest children to explore, discover and grow.







Our baby room offers a cosy, responsive environment where babies build confidence through sensory play, early communication, stories and secure relationships. Our caring team create a home-from-home space where every child feels safe, settled and loved.

- Sensory play
- Early communication
- Cosy stories
- Curious exploration
- Nurturing care
- Strong relationships

Little hands, big discoveries.

Little Stars
Day Care

Butterfly Base
Toddler Room

Age 2 – 3 Years











A caring, stimulating environment where our toddlers explore, play, learn and grow through curiosity, independence and meaningful experiences.

Play
Explore
Discover

Develop
Independence

Creative
Learning

Social
Skills

Emotional
Wellbeing

Outdoor
Garden Access

Little hands, big discoveries. ♡

Welcome to Our Butterfly Room

Ages 2-3



Our Butterfly Room is a calm, nurturing space where children explore, communicate and learn through play. We provide meaningful experiences that support curiosity, confidence and independence every day.



Exploring the natural world

Building and creating

Outdoor exploration



Active play and movement



Open-ended resources

How we support your child

Belonging
Building relationships, confidence and a sense of security.

Communication
Developing language through conversations, songs and shared play.

Exploration
Investigating natural materials, open-ended resources and new ideas.

Physical Development
Strengthening coordination through building, balancing, rolling and hands-on play.

Well-being
Supporting independence, resilience and emotional security in a caring environment.

Inspired by the Welsh Developmental Pathways 0-3

Little Stars Daycare

Little Stars Day Care

As part of the Welsh Promise

Fel rhan o'r Addewid Cymraeg



Heini

- Level 3 Practitioner (Practiynydd Lefel 3)
- Butterfly Base & Cocoon Room Practitioner
  Practiynydd ystafell Butterfly a Cocoon
- First Aider
  Cymorth Cyntaf
- Fluent Welsh Speaker
  Siaradwr Cymraeg Rhugl

"A nurturing today,
a brighter tomorrow."
Heddiw yn meithrin,
dyfodol mwy disglair.

We have a fluent Welsh speaker in both rooms

Mae gennym siaradwr Cymraeg rhugl ym mhob ystafell.

Supporting the Welsh language every day through play

Cefnogi'r Gymraeg bob dydd trwy chwarae



Poppy

- Level 2 Practitioner (Completing Level 3) (Practiynydd Lefel 2 (yn cwblhau Lefel 3))
- Cocoon Room Practitioner
  Practiynydd Ystafell Cocoon
- Fluent Welsh Speaker
  Siaradwr Cymraeg Rhugl

Little voices,
big futures.
Lleisiau bach,
dyfodol mawr.

Croeso


Balancing


Mark making


Nature art

Outdoor Woodland Play

Learning, exploring and growing outdoors at Little Stars Daycare

Our woodland area gives children daily opportunities to explore, imagine and learn in the fresh air. Through natural play experiences, children build confidence, resilience and independence while developing their physical, social and communication skills.

- Builds balance, coordination and gross motor skills
- Encourages curiosity, creativity and imagination
- Supports language, sharing and cooperative play
- Promotes sensory exploration and a love of nature
- Boosts wellbeing, confidence and independence


Exploring


Sensory play


Investigating

From mark making and nature art to balancing, investigating and sensory play, our outdoor woodland helps children learn through real hands-on experiences every day.

Little Stars Day Care

Why wear our Little Stars Play Uniform?



Creates a sense of belonging

The children feel part of our Little Stars family.

Practical for play

Perfect for messy play, outdoor adventures and all weathers.

Easy to recognise

Helps the children feel safe and shows we are all part of the same team.

Comfortable and durable

Keeps them warm, comfortable and ready for play, indoors and outdoors.

Promotes independence

Children learn to spot their own clothes and take pride in wearing them.

Play T-shirt £7

Play fleece £19

Wearing their uniform really makes them feel...

Included

Proud

Part of our Little Stars family

Frequently asked Questions

How does the settling-in process work?

It is very important to us that every child has a happy and positive settling-in period. Firstly, we will invite you and your child to come down for a viewing. This gives you the opportunity to ask any questions, meet the manager and some of our staff, and get a feel for our nursery.

If you decide that **Little Stars** is the right setting for your child and would like to go ahead, we will ask you to complete an online application. Once we have accepted your application, we will contact you to arrange a start date.

Before your child starts, we offer a **FREE** two-hour settling-in session, which can be arranged for either the morning or afternoon.

This session will run like a normal nursery day. You will drop your child off at the door and have a handover with our staff before leaving. This gives your child the opportunity to begin experiencing nursery life, getting to know our team and becoming familiar with their new surroundings, while we help them feel safe, happy and comfortable.



How will I know what my child has been up to?

At Little Stars, we use an app called **Checked In**, where you can keep up to date with your child's day at nursery.

Through the app, you will be able to see what your child has eaten, whether they have had a nap and any special WOW moments we have captured throughout the day. We use this to keep you informed about your child's experiences, achievements and daily activities.

We also have a **private Instagram page**, which is only accessible to our parents, where we share photos and updates of the children's activities and adventures at nursery.

When is the nursery open?

Little Stars Day Care is open Monday to Friday, **7:00am – 6:00pm,** 52 weeks of the year.

We are closed on all bank holidays.

Little Stars Day Care

Illness and Exclusion Policy

Purpose

This policy explains how Little Stars manages illness and exclusion to reduce the spread of infection and protect the health and wellbeing of children, staff and families. The policy follows **Public Health Wales guidance, CIW National Minimum Standards** and links with our Infection Prevention and Control Policy.

Policy Statement

Little Stars aims to provide a safe and healthy environment. Children who are unwell may not be able to take part fully in nursery activities and may risk spreading infection to others. We work in partnership with parents and carers to ensure children attend only when they are well enough to do so.

Recording and Confidentiality

All illness and exclusion incidents are recorded. Confidentiality is maintained at all times.

Responsibilities

Person in Charge / Manager
Responsible for ensuring this policy is followed and reviewed.

Staff Responsibilities

- Monitor children for signs of illness
- Follow exclusion guidance consistently
- Comfort and supervise children who become unwell
- Inform parents promptly

Parent/Carer Responsibilities

- Keep children at home when they are unwell
- Follow exclusion periods
- Inform the setting of any infectious illness

Review of Policy

This policy is reviewed annually or sooner if guidance changes.

Policy reviewed: 20.1.26

Managing Illness in the Setting

If a child becomes unwell while attending:

- The child will be comforted and closely supervised
- Parents/carers will be contacted and asked to collect their child if necessary
- The child will be kept away from others where possible
- Appropriate infection control measures will be followed

Exclusion Periods (Public Health Wales Guidance)

Children and staff must not attend the setting if they have any of the following illnesses:

Vomiting and diarrhoea	Exclude for **48 hours** after the last episode
High temperature / fever	Exclude until temperature has returned to normal and child is well
Chickenpox	Exclude until all blisters have crusted over
Measles	Exclude for **4 days** from onset of rash
Mumps	Exclude for **5 days** from onset of swelling
Rubella (German measles)	Exclude for **5 days** from onset of rash
Hand, foot and mouth	Exclusion not usually required if child is well enough, but parents will be informed
Conjunctivitis	Exclusion not usually required unless child is unwell
Impetigo	Exclude until lesions are crusted or healed, or 48 hours after starting antibiotics
Scarlet fever / Strep A	Exclude until **24 hours** after starting antibiotics
Covid-19 or other respiratory infections	Follow current Public Health Wales guidance

Medication

Medication will only be administered in line with the **Medication Policy**.
Children requiring medication to manage symptoms may not be well enough to attend nursery.

Outbreaks

If there is an outbreak of infectious illness:
Public Health Wales advice will be followed.
Parents will be informed as appropriate.
Additional cleaning and infection control measures will be implemented.

Little Stars Day Care

CALPOL POLICY



At Little Stars, the health and well-being of all children and staff are our top priority. To help prevent the spread of illness and ensure a safe environment, we have the following policy regarding the administration of Calpol (or any other paracetamol-based medication):

1

If a child has been given Calpol at home due to illness (e.g. fever, pain, or general unwellness), they must remain at home and cannot attend nursery for **24 hours** from the time the medication was administered.



2

Calpol can mask symptoms of underlying illnesses, such as infections, which may be contagious to others. Keeping the child at home allows time to monitor their condition and ensures they are well enough to return.



We appreciate your cooperation in keeping all children and staff healthy. If you have any questions, please speak to a member of our team.